

Job Description

Title: Field Engineer, Pakistan Tax Stamp Cost Ctr: 431-1
Work Location: Islamabad, Pakistan Position Status: Full-time Part-time
Division & Department: Pakistan PMO
Position Reports to: In Country Program Manager, Pakistan Tax Stamp

COMPANY VALUES

All Authentix employees are expected to embrace our Company values in the performance of their respective tasks and duties.

Always with *integrity*.....Authentixians value:

- Teaming and collaboration
- Advancing science and technology - for a better world
- Dedicating ourselves to our clients' success
- Competing and winning in the marketplace

JOB SUMMARY

The Field Engineer, Pakistan Tax Stamp, will serve as a liaison between the installation partner, the consortium partner that is the architect of the solution, the IT system partner and Authentix. The Field Engineer will be expected to develop a deep understanding of the various system components, the interplay between these components and the system interaction with the manufacturer's production operations. This individual will work closely with our partners, manufacturers and importers, and government officials to understand system issues that are impacting the efficacy of the program and/or the ability of the manufacturer to produce their goods. The position will require spending a significant amount of time in the field meeting with our partners, manufacturers and importers and obtaining firsthand accounts that are relevant to troubleshooting system issues and identifying system improvements. Success in this position will require the ability to develop a clear overview of the production monitoring and IT systems and developing collaborative and strong relationships with the other consortium members, manufacturers and importers, FBR officials, IT partners and other program stakeholders.

SUMMARY OF ESSENTIAL JOB FUNCTIONS

Examples of the essential functions that must be performed to satisfactorily fulfill the purpose of this job are listed below. Additional functions and duties may be assumed or assigned from time-to-time.

- Deep technical understanding of the production monitoring and IT systems with the ability to provide hands on assistance if necessary
- Directly solve many of the issues brought forward by the installation teams
- If unable to solve directly the issue, able to clearly and efficiently communicate the issue with the system architect partner or IT systems partner to have the issue resolved
- Proactively monitor, both remotely and in the production environment, the performance of the deployed solution, report to stakeholders and take corrective action if necessary.

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- Build and maintain excellent client business relationships through regular communications with program partners, manufacturers, importers and FBR officials
- Able to motivate and manage project resources, many of which may be located outside of the Islamabad office and/or not be Authentix employees
- It is anticipated that approximately 25-50% of the time will be spent out of the office meeting with program partners, manufacturers, importers and FBR officials
- Ensure compliance with corporate principles, values and policies.
- Interface with the Project Management Office and other internal departments as required to facilitate effective communications.
- Assure delivery on client commitments
- Identification of program improvement initiatives
- Maintain a high standard of confidentiality
- Comply with clients' and third-party safety procedures

KNOWLEDGE, SKILLS AND ABILITIES

To perform this job successfully, an individual must be able to perform each essential function satisfactorily. The requirements listed below are representative of the knowledge, skills and/or abilities required to satisfactorily perform the essential functions of this job.

- BS in Industrial, Mechanical, IT, Manufacturing, Engineering or a related field
- > 5 years' experience as a systems or test engineer
- Familiarity with barcode readers, vision systems, label applicators, PLCs, PCs, UPS and wifi routers.
- Familiarity with track and trace systems is strongly preferred
- Proficient with MS Office, MS Project and Power BI
- Analytical, numerical data evaluation experience
- Excellent written and verbal communication skills
- Detail-oriented and organized with strong initiative and sense of ownership with all aspects of the job
- Able to build effective client relationships
- Demonstrated decision-making skills
- Ability to prioritize a diverse and heavy workload and meet tight deadlines.

SPECIAL REQUIREMENTS

- Due to the work requirements of this position, it is not a normal Monday to Friday, 9 to 5 job:
 - There may be some occasions when work will be required in the evenings and or at weekends.
 - There may be a requirement to travel some weekends or evenings.

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- There is an estimate of up to 30% in country travelling required for this role and candidates should have no barriers or impediments to travel by air, road, rail or sea.
- Fluency in Urdu

NOTIFICATION

This Job Description is intended to describe the general nature and level of work being performed by people assigned to this job and is not considered an exhaustive list of all responsibilities, duties and required skills. This Job Description does not constitute an offer of employment. The employment relationship between the Company and its employees is "At-Will" and based on mutual consent.

<i>Human Resources use only</i>	
Job Title	TITLE
Management (Yes / No)	
Status (Exempt / Non-Exempt)	
Date Revised	
HR Approval Signature / Date	
Executive Approval Signature / Date	