

Position Description

Position Title: Field Technician
Cost Center: 609-100
Work Location: Kingdom of Saudi Arabia
Position Status: Full-Time
Division: Oil and Gas
Position Reports to: Senior Director, Field Maintenance

JOB SUMMARY

The Field Engineer will focus on the installation, maintenance and general repair of a gas chromatography/mass spectrometry platform in the Kingdom of Saudi Arabia and, at times, other nearby countries. The Field Engineer will also support the program by conducting client training.

SUMMARY OF ESSENTIAL JOB FUNCTIONS

- Install and repair GC-MS equipment in KSA and other nearby countries
- Train local partner and client personnel
- Conduct periodic maintenance and repair visits to laboratory locations
- Coordinate third-party equipment service companies
- Focus on continuous improvement
- Work closely and flexibly with internal and external clients

KNOWLEDGE, SKILLS AND ABILITIES

- Possess the ability to perform moderate to complex troubleshooting activities on GC-MS instrumentation in an independent manner, following required procedures
- Ability to exercise good analytical skills and to make decisions based on established company guidelines
- Excellent communication in written and verbal form
- Possess excellent customer service skills
- Experienced in the setup, maintenance and basic repair of GC and GC-MS systems
- Detail-oriented and organized with strong initiative and sense of ownership with all aspects of the job

Education and Experience:

- BS in Science, Engineering or equivalent. ≥ 1 years of experience in GC and GC-MS use, maintenance and repair

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Additional Factors Resulting in Added Consideration:

- Oil & Gas industry experience
- Working experience in Saudi Arabia
- Working experience with Saudi Aramco
- Fluency in Arabic and/or Hindi / Tamil is beneficial

COMPANY VALUES

All Authentix employees are expected to embrace our Company values in the performance of their respective tasks and duties.

Always with *integrity*.....Authentixians value:

- Teaming and collaboration
- Advancing science and technology - for a better world
- Dedicating ourselves to our clients' success
- Competing and winning in the marketplace